Hamilton Manufacturing Corporation

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HCS II Programming Manual

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PDA Flash Card and Battery Installation

PREFACE

This manual is designed to guide you through the programming of your HCS IV POS unit. Each menu screen is represented as a separate page. For further information, please contact Hamilton's Technical Support Department at (800) 837-5561.





Car Wash Interface



Multiplexer



- The PDA will always be plugged into COM 0.
- COM 1-3 can be changed in the PDA.
- Wash Interface will always be plugged into COM 4.
- COM 1-3 are a RS 232 port and COM 4 is a 485 port.
- **DO NOT** plug the black Internet cable coming from the PDA into any of the COM ports.

Wash Interface



- Wash Interface: The communication line between the GL-ACW and the Wash Interface Box (Grey Box) is a two wire twisted shielded cable (White and Red). You will only use the Red and White wire in this configuration.
- Very Important- Whichever color you use in position #19 on your surge supressor MUST match up to the positive "+" side (#19) in the wash interface box and the wire in position #18 on your surge supressor MUST match up to the negative "-" side (#18) in the wash interface box.
- The first Interface box only had one ground wire coming out of it. That ground wire should be attached to the Multiplexer. The second Interface box that came out has two grounds coming off the box, one is for the Multiplexer and the second is for earth ground.

WASH CODE



SETUP



Ticket Information

cket Info	9:15a (
Valid Days:	3
Address:	Hamilton Mfg.
	1026 Hamilton Drive
	Holland, Ohio
	43528
Telephone:	419-867-4858
Footer:	
	Include barcode on printout?
Printout lang	uage
🖲 English	🔿 French 🛛 🔘 Spanish
6 - 226	223m 26 5

- VALID DAYS is the amount of time an issued code is valid. The customer can set this field to their desired specifications.
- The address that is displayed in the boxes above will be displayed on the ticket given to the customer.
- The box entitled "Include barcode on printout" does not need to be selected unless it pertains to their setup.
- PRINTOUT LANGUAGE allows you to select the English or French language to be printed on the ticket.

Keyboard

Ticket Info	1:25p (ok
Valid Days:	3	
Address:	Hamilton Mfg.	
	1026 Hamilton Drive	
	Holland, Ohio	
	43528	
Telephone:	419-867-4858	
Footer:		
	Include barcode	
123 1 2 3	4 5 6 7 8 9 0 - =	+
Tab q w e	rtyuiop[]
CAP a s d	1 f g h j k l ; '	
Shift z x	c v b n m , / •	Ч
Ctl áü 🔪 🔪	↓↑←	→
		•

• In the bottom right hand corner of the screen, there is a symbol of a keyboard, selecting it will bring up a keyboard that will allow you to input the above information.

SETUP Program Pricing

Program Pricing		9:16a 🛞
1 Wash 1	\$:5]
2 Wash 2	\$:6	
3 Wash 3	\$:7]
4 Wash 4	\$:8]
5	\$:0	7
6	\$:0	Ī
Standard Price	ing 💽 1-	6 () 7-12
Fleet Pricing A B High Lov	O C	Low Time
Enable Euro :	5ymbol	Hamilton \$
		■ ^

- By selecting the keyboard at the bottom of the screen it will allow you to input your wash names and wash prices.
- Next section is FLEET PRICING. This allows you to set different price groups (A, B or C) for your fleet codes. You may also use "Standard Pricing" for your fleet pricing.
- HIGH/LOW TIMES allows you to set two different pricings for each fleet group-a high and a low price. You will then be able to set the times that high or low pricing should be used, as well as being able to set when a code is not usable.
- The ENABLE EURO SYMBOL only changes the "\$" sign to the European sign for money.

Hamilton \$

Hamilton Pricing	9:48a 🐽
1:	\$:
2:	\$:
3:	\$:
4:	\$:
Teller ID:	Find Tellers Set Prices
	■ •

- FIND TELLERS allows you to find all of your Hamilton Gold Line ACW's (Teller ID=ACW Unit Number).
- GET PRICES allows you to pull the prices and names from each of the Hamilton ACW's.
- You can change the prices from this screen but not the wash names.
- After changing the prices you can "Set Prices" back to the ACW. This is done one at a time!

SETUP Discounts

Discounts	9:16a 🛞
Discount 1:	2
Discount 2:	999
Button 1:	With Gas
Button 2:	NO Gas
Button 3:	FREE
Button 4:	ReWash
Entering a discou free wash. Disco Discount 2 is for	unt value of 999 will force a ount 1 is for Button1, Button 3.
	₩ *

- The value set in DISCOUNTS is the amount of discount off of a wash price.
- A value of 999 must be set to force a free wash. If another value is in DISCOUNT 2 then that will be the amount discounted on the washes you have set for DISCOUNT 2.
- Button 1-4 will be displayed on your sales window and the text that you input will be displayed in the box. You can input your own text by going to the bottom of the screen and selecting the keyboard symbol and input the text. If you do not input the text into a box you will have a blank box on your sales screen.
- DISCOUNT 1 is for Button #1 and DISCOUNT 2 is for Button #3.

SETUP Taxes

9:16a 🐽
Rate: 0
Rate: 0
nd Taxes?

- Taxes are only applicable to the car wash owner.
- Tax rates are set up in the cash register if you have a Pay-at-the-Pump situation.

SETUP Password

Passwords		9:17a 🛞
	Passwords —	
Shift1: 🔟	Shift3:	0
Shift2: 0	Manager:	0
	Installer:	0

=

- It is **VERY IMPORTANT** that if passwords are set that the appropriate personnel are aware of the codes and where to find them if they are forgotten.
- If a password is not selected then the default password is "0".
- To input a numerical password select the keyboard symbol at the bottom of the screen.

SETUP Configure POS Type

Config POS Ty	pe	9:47a 🐟
Satellite Code I	ength ——— () 6 Digits) 7 Digits
Max Satellites: Max Progs:	0	Reset Satellite
Max Codes: Network Mask: Max Window:	0	Master Address
Satellite 1		Satellite 6 Satellite 7
Satellite 3		Satellite 9 Satellite 10
		■ ^

- If this is the Master unit (connected to Gold Line ACW's) and there are no remote or Pay-atthe-Pump satellites, then your screen should look as displayed above.
- MAX SATELLITES is the number of satellites that the master will verify.
- MAX PROGS is the number of washes allowed.
- MAX CODES is amount of codes allowed per day. (This will automatically be calculated when MAX SATELLITES and MAX PROGS have a numerical input.)
- NETWORK MASK is a numerical code that links the Master and satellites together. *<u>This</u> code should be unique*.
- MAX WINDOW is the number of codes valid past the last code that was used.
- When setting up remote or Pay-at-the-Pump satellite with a Master then the information in the following categories must be the same; MAX SATELLITES, MAX PROGS, MAX CODES, and NETWORK MASK.

Config for Standard Remote

Config POS Ty	/pe	1:05p 🛞
Satellite Code	Length — 6 Digits	⑦ 7 Digits
Max Satellites:	10	Reset
Max Progs:	4	Satellite
Max Codes:	622	
Network Mask:	11803	Master Address
Max Window:	20	Houross
✓ Satellite 1		Satellite 6
🔽 Satellite 2] Satellite 7
🖌 Satellite 3] Satellite 8
Satellite 4	E] Satellite 9
Satellite 5] Satellite 10
		₩ *

- If you are using a "Standard Remote," then select the "7" digit satellite code length and input the numerical values for your setup. (Make sure you have also selected a satellite.)
- By adding more Max Satellites it changes the number of Max Codes allowed per day.
- You are allowed up to 10 Standard 7 digit remotes.
- Note: If you are using a Standard Remote 7 digit satellite code length then your Local code size (see settingspage) can be either 5 or 6 digit.

Config for Pay-at-the-Pump

Config POS Ty	pe	1:09p 🛞
Satellite Code L	ength	🔿 7 Digits
Max Satellites: Max Progs:	4	Reset Satellite
Max Codes: Network Mask: Max Window:	207 11803 20	Master Address
Satellite 1		
Satellite 3		
		■ *

- If you are using a "Pay-at-the-Pump Remote" then select "5" or "6" digit satellite code length and input the numerical values for your setup. (Make sure you have selected a satellite.)
- By adding more Max Satellites it changes the number of Max Codes allowed per day.
- You are allowed up to 4 Pay-at-the-Pump remotes for either a 5 or 6 digits..
- NOTE: It is suggested that you set the Max Satellites to four and then only check the Satellites that are used. This will make it easier to add new Satellites without deleting valid codes.
- Note: If you are using a PAP remote 5 digit satellite code length then your Local code size (see settings page) must be set to 5 digit.
- Note: If you are using a PAP remote 6 digit code length then your Local code size (see settings page) must be set to 6 digit.
- Note: The length of the PAP remote satellite code length and Local code size will be determined by the site controller used with PAP system.

SETUP Settings

Settings	11:46a 🤅
Local Code Size Drive-Off:	1200 50
Fleet Sales Allo Allow CE Wash Start 1 Enable Auto Start 1	w Stacking Cars
Report slave sales per shift Report PAP sales per shift	Clear Report #
Use Emergency Codes	Shuffle
Show wash bay status on sa	ales screen



- Local Code Size allows you to set the length of code that will be issued at the Master site.
- FLEET SALES may be selected if you are going to allow fleet sales.
- ALLOW STACKING may be selected if you are going to allow stacking.
- DRIVE-OFF It is the amount of time given to reset the wash if the wash never starts after being activated. (Example: someone buys a wash (Activates it)and leaves without entering bay and starting wash)
- GOODWASH is the minium amount of time to define that a wash is good. (Example: A customer activates the wash, enters the bay and starts the wash, but rolls off the treddle). The time entered in the GoodWash category decides if the length of the wash was activated qualifies as a good wash.
- The GoodWash and Drive-off time is entered in 1/10 of a sec. (i.e 50 = 5 seconds)
- The other categories that are not selected should only be selected if it pertains to their wash setup.

SETUP Ticket Definitions



- This assigns the text (Wash Name) to the Wash Package.
- NO DISCOUNT allows you to select a wash package and NOT give a discount for that wash package.

SETUP Configure MUX

Config MUX	11:10a 🤶
1 2 3 Device Type: Not Used CS Client Printer	 PAP Standard PAP Bulloch PAP Generic PAP Unicam
Enable MUX Enable Hamilt Log Standard Only Exce	on Set Data Parameters PAP eptions?
	• E

- This screen allows you to select the device you want going to the COM port on the Multiplexer.
- COM Port "0" is always for the PDA and COM Port "4" is always for the Interface box.
- 1-2-3 signifies the COM port on the MUX. You can have only one device for each COM port.
- The ENABLE MUX and ENABLE HAMILTON **must be selected** for the Wash Code System and GL-ACW to work together.
- Your device types must match the selections you have made on your MUX.

Set Data Parameters

1 Data	2 Paran Baud	3 neters:	1		
Data	Parity a size:	No	ine (]) Even () 7	() od (● 8
	W	/rite sel	ttinas t	:o MUX	

- This screen allows you to set the Baud Rate, Parity and the Data Size.
- PARITY and DATA SIZE should not be changed. You may, however, change the Printer BAUD rate dependant on the individual system settings.
- If a change is made then select "Write settings to Mux" to change the setting in the Mux.

SETUP Reset CE

set Options	9:41a 💽
Cold reset this com	outer
Delete all test data except configuration setti	the system ngs
Restore to HCS-4 factor	y defaults
Restore to HCS-0 factor	y defaults

- COLD RESET THIS COMPUTER allows you to re-initialize the CE (PDA).
- DELETE ALL TEST DATA EXCEPT THE SYSTEM CONFIGURATION SETTINGS allows you to delete test data and save all system configuration settings.
- RESTORE TO HCS-4 FACTORY DEFAULTS allows you to restore your Wash Code program back to a factory master system.
- RESTORE TO HCS-0 FACTORY DEFAULTS allows you to restore your Wash Code program back to a factory Satellite/Pay-at-the-Pump/Remote system.

SETUP Shutdown

• WAS	eh co	DDE
Ticket Info	Programs	Discounts
Shutdo	own?	
Are yo shutdo	u sure you wa own the applic /es Nc	ant to cation?
Carwash	Backup /	ACW
	About	Interface
GANCEL	Moode	UK

• This allows you to shut down the Wash Code Program.

SETUP Internet Configuration

internet Config	9:42a (el
SMTP:	
FTP:	
User:	Pass:
Site Email Address:	1.2
Email Backups To:	
Enable Internet Enable LAN OffHours Foable ETP In	Site ID:
Enable FTP Out	Email Config

• This allows you to set up an Internet connection.

SETUP Carwash Interface Carwash Interface 11:38a @

Prog> Relay 1: Relay 2: Relay 3: Relay 4: Relay 5: Relay 6:		3 4	1 Shot Time 20	
1-4	0 5-8	0 09	9-12	
Con	fig Car W	'ash Interi	face (CWI)	

- PROG. (Program) associates to the wash package and RELAY X associates to the relay that will be fired by that wash package. Example: Wash #1 will fire Relay #1.
- 1 SHOT TIME is to be selected for the relay firing sequence. 20 equal 2 seconds.
- 1-4 is selected to match the Wash packages.
- CONFIG CAR WASH INTERFACE (CWI) see page 29 for details

Config. Car Wash Interface

Config CWI	3:42p 🛞
This screen shows the curve connected to the network. will send a signal for the CV network to assign IDs to ea pressing a number on the k CWI 1 CWI 2 CWI 5 CWI 7 CWI 8	ent IDs for CWIs Pressing Set IDs VIs on the ach one by eypad. CWI 3 CWI 6 CWI 9
	Clear
	Stop Update
Config CWI Default	Set IDs
Test CWI Log 48	5 Data
	▲

- Clear allows you to clear the lines of data in the text box to the left
- Stop Update allows you to stop an update that is in process
- Set ID's allows you to give each of your entry keypads an ID number. **THIS MUST BE DONE.** When you select Set ID's all of your lights on your Entry keypad will light up, at this point you will select a number on that keypad and press it. (You have just selected it's ID) That selection will come back and check mark the appropreiate CWI box. (i.e if you selected #1 then CWI 1 will have a check mark in the box). If you have multiple entry keypads you will have to give each one there own ID number.
- Default resets the CWI back to factory settings. (GoodWash and Drive-Off)
- Config CWI by pressing button it configures your CWI (Car Wash Interface) and should be done after any changes that are made to the Interface setup (i.e Set ID's)
- Test CWI allows you to send commands to any of your CWI's. This test is used for checking the lights on the unit and setting it to an Open or Closed state.

SETUP Backup/Restore



• This screen allows you to backup or restore information from a CF Flash card.

SETUP ACW Interface

ď		Wash 1 🚽 👻	Wash 1
H		Wash 2 🔫	Wash 2
Ĩ°	N	Wash 3 🛛 👻	Wash 3
		Wash 4 🛛 🔫	Wash 4
ſ		Disabled 👻	
00	ω	Disabled 👻	
Ł	Н	Disabled 👻	
9	4	Disabled 👻	

• This allows you to map your Wash Names (text) to the wash package it will fire. You can link up to nine GL-ACW's on one Hamilton Code System IV.





- This will give you the version of the Wash Code programmed installed.
- This will also state a warning of copyright laws and international treaties.

WASH CODE



ADMIN


ADMIN Ticket Info

licket Info	9:15a (e
Valid Days:	3
Address:	Hamilton Mfg.
	1026 Hamilton Drive
	Holland, Ohio
	43528
Telephone:	419-867-4858
Footer:	
	Include barcode on printout?
Printout lang	uage
English	🔿 French 🔵 Spanish

- VALID DAYS is the amount of time a code that is issued is valid. The customer can set this field to their desired specifications.
- The address that is displayed in the boxes above will be displayed on the ticket given to the customer.
- The box entitled "Include barcode on printout" does not need to be selected unless it pertains to their setup.
- PRINTOUT LANGUAGE allows you to select the English or French language to be printed on the ticket.

Keyboard

Ticket Info	1:25p 🤶
Valid Days:	3
Address:	Hamilton Mfg.
	1026 Hamilton Drive
	Holland, Ohio
	43528
Telephone:	419-867-4858
Footer:	
	Include barcode
123 1 2 3 4	1 5 6 7 8 9 0 - = 4
Tab q w e	r t y u i o p []
Shift Z X	v b n m , . / ←
Ctl áü 🔪 🔪	└ · · · · · · ↓ ↓ ↓ ↓ ↓
	• III •

• In the bottom right hand corner of the screen, there is a symbol of a keyboard, select that and it will bring up a keyboard that will allow you to input the above information.

Program Pricing

ro	gram Pricing			9:	47a	(ek
1	Wash 1]\$:	5			
2	Wash 2]\$:	6			
3	Wash 3]\$:	7]		
4	Wash 4]\$:	8			
5]\$:	0			
6]\$:	0	Ī		
Fle	Standard Pri tet Pricing A B		● 1•) ⊂	6 ()	7-12	
	High O Lo	w Sym	High/	Low Tin Hamil	ton \$	
					E	<u>م</u>

- By selecting the keyboard at the bottom of the screen it will allow you to input your wash names and wash prices.
- Next section is FLEET PRICING. This allows you to set different price groups (A, B or C) for your fleet codes. You may also use "Standard Pricing" for your fleet pricing.
- HIGH/LOW TIMES allows you to set two different pricings for each fleet group-a high and a low price. You will then be able to set the times that high or low pricing should be used, as well as being able to set when a code is not usable.
- The ENABLE EURO SYMBOL only changes the "\$" sign to the European sign for money.

Hamilton \$

Hamilton Pricing	9:48a 🐟
1:	\$:
2:	\$:
3:	\$:
4:	\$:
Teller ID:	Find Tellers
Get Prices	Set Prices
	≡ •

- FIND TELLERS allows you to find all of your Hamilton Gold Line ACW's (Teller ID=ACW Unit Number).
- GET PRICES allows you to pull the prices and names from each of the Hamilton ACW's.
- You can change the prices from this screen but not the wash names.
- After changing the prices you can "Set Prices" back to the ACW. This is done one at a time!

ADMIN Discounts

Discounts	9:48a 🛞
Discount 1:	2
Discount 2:	999
Button 1:	With Gas
Button 2:	NO Gas
Button 3:	FREE
Button 4:	ReWash
Entering a discou free wash. Disco Discount 2 is for	unt value of 999 will force a ount 1 is for Button1, Button 3.
	

- The value set in DISCOUNTS is the amount of discount off of a wash price.
- A value of 999 must be set to force a free wash. If another value is in DISCOUNT 2 then that will be the amount discounted on the washes you have set for DISCOUNT 2.
- Button 1-4 will be displayed on your sales window and the text that you input will be displayed in the box. You can input your own text by going to the bottom of the screen and selecting the keyboard symbol and input the text. If you do not input the text into a box you will have a blank box on your sales screen.
- DISCOUNT 1 is for Button #1 and DISCOUNT 2 is for Button #3.

ADMIN Taxes

Taxes			9:48a 🞯
Tax1:		Rate:	0
#:			
Tax2:		Rate:	0
#:			
	ompound	Taxes?	



- Taxes are only applicable to the car wash owner.
- Tax rates are setup in the cash register if you have a Pay-at-the-Pump situation.

ADMIN Passwords

Passwords		9:49a (ok
P.	asswords —		1
Shift1: 📘	Shift3:	0	
Shift2: 0	Manager:	0	



- It is **VERY IMPORTANT** that if passwords are set that the appropriate personnel are aware of the codes and where to find them if they are forgotten.
- If a password is not selected then the default password is "0".
- To input a numerical password select the keyboard symbol at the bottom of the screen.

ADMIN Reports

• 1	Mash	CODE .
	Today	Period Report
	Outstan	ding Codes
[Shifts S	lave PAP
[Hour	ly Load
[Hamilto	on Tellers
CAN	CEL	OK

Today Report

H 1026	lan 3 H	iii am ^{Holl} 419-	and, 43528 867-4	Mf Onio Basa	g Dr	ive
****	۲ ۶۲۵ ۲۲۵ ۲۳۵ ۲۳۵	Perioc Report Om: 7/ To: 7/ *****	Sale Sequ 28/03 28/03 28/03	es Repo Jence: 3 00:0 3 23:1 *****	ort 11 00:00 59:59 *****	***
	NG	WG	FR	RE	TOT	TALS
super :	0	1	0	0	1	3.50
deluxe:	1	1	0	0	2	11.00
Wash 3:	0	0	0	1	1	0.00
Wash 4:	0	0	0	0	0	0.00
Total:	1	2	0	1	4	14.50

• A "Today Report" will report the number of washes that were sold for each wash package and price and give a total of washes and prices.

Period Report Sold

• A "Period Sales Report" allows you to select a starting date and ending date and will report the number of washes that were sold for each wash package and price and give a total of washes and prices. By selecting the WASHED category you can retrieve the totals from the Master and any satellite (remote) that may be networked with the Master.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858

Period Sales Report Report Sequence: 12 From: 7/28/03 00:00:00 To: 7/28/03 23:59:59 ******* FR RE TOTALS NG WG 0 0 1 3.50 super : 0 1 deluxe: 1 1 0 0 2 11.00 Wash 3: Û 0 0 1 1 0.00 Wash 4: 0 0 0 0 0 0.00

	-		-	-	-	
Total:	1	2	0	1	4	14.50

Period Report Washed

Hamilton Mfg. 1026 Hamilton Drive

43528 419-867-4858

Period Usage Report Report Sequence: 13 From: 7/28/03 00:00:00 To: 7/28/03 23:59:59

Redeemed from MASTER

	TOTALS	
super wash:	1	
deluxe was:	2	
Wash 3:	1	
Wash 4:	0	
Total:	4	

Redeemed from Satellite POS#: 01

TOTALS	
0	
0	
0	
0	
Ô	
	TOTALS 0 0 0 0 0

Redeemed from ALL

	TOTALS	
super wash:	1	
deluxe was:	2	
Wash 3:	1	
Wash 4:	0	
Total:	4	
*******	*****	*****

Outstanding Codes

• The "Outstanding Codes Report" shows any outstanding code that has passed its validation time.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858

Outstanding Codes Report

super : deluxe: Wash 3: Wash 4:	<30 15 1 2 1	<60 0 0 0 0	<90 0 0 0	90+ 0 0 0 0	TOTALS 15 1 2 1
Total:	19	0	0	0	19

Shift Report

• An "All Shift Report" shows a total of all washes sold for each wash package and price and gives a total of washes and prices for all shifts.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858 All Shift Report: 1-3 Report Sequence: 17 From: 6/2/03 11:00:00 To: 7/28/03 17:01:55 ***** NG WG FR RE TOTALS 0 26 87.50 super : 0 26 0 Û 0 5 1311.00 deluxe: 1 4 2 1 4 10.00 Wash 3: 1 0 Wash 4: 0 1 0 0 1 6.00

Total: 1 33 1 1 36 1414.50

Slave Report

• "Slave Sales Report" will report the totals of washes and prices from the Satellites that are networked to the Master.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858 Slave Sales Report Report Sequence: 18 From: 7/28/03 17:01:58 To: 7/28/03 17:01:58 ****** NG WG FR RE TOTALS super : 0 0 0 0 0 0.00 de luxe: 0 0 0 0 0 0.00 Wash 3: 0 0 0 0 0 0.00

 Wash 4:
 0
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Pay-at-the-Pump Report

• "PAP Sales Report" will report total number of washes and prices accepted at the gas pumps.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858

PAP Sales Report Report Sequence: 19 From: 7/28/03 17:02:01 To: 7/28/03 17:02:01 **********************************

super : deluxe: Wash 3: Wash 4:	NG 0 0 0	WG O O O	FR 0 0 0	RE 0 0 0	TOT 0 0 0 0	ALS 0.00 0.00 0.00 0.00
Total:	0	0	0	0	0	0.00
****	*****	*****	*****	*****	*****	**

Hourly Load Report

• "Hourly Load Report" shows the total number of washes sold each hour.

Hamilton Mfg. 1026 Hamilton Drive Holland, Ohio 43528 419-867-4858

Hourly Usage Report Report Sequence: 10 From: 7/28/03 00:00:00 To: 7/28/03 23:59:59

	TOTAL	Relative Hourly Load
00:00	0	
01:00	0	
02:00	0	
03:00	0	
04:00	0	
05:00	0	
06:00	0	
07:00	0	
08:00	0	
09:00	0	
10:00	0	
11:00	0	
12:00	0	
13:00	0	
14:00	0	
15:00	0	
16:00	4	***************************************
17:00	0	
18:00	0	
19:00	0	
20:00	0	
21:00	0	
22:00	0	
23:00	0	
Total	 4	
	- T	

• Selecting HAMILTON TELLERS allows you to pull an Audit report from the GL-ACW by inputting the Teller ID. It displays the information on the PDA and then can be printed.

SARANA ANA	DIT REPORT Unit N 06-21-04 01:3	#1 3 P
Iten	Naca	Bailar
Item	Nane	
2	WASH & WAX	\$1.00 \$2.00
3	IRSH, WAX, & DRY	\$3.00
4	SUPER WHSH	\$4.00
**************************************	SHIER SALES DAT	A 3 P
*****	11111111111111111	*****
Wash 1	Resettable	Perpetual
Otu Sold		
Cash	\$0.00	\$0.00
Tokens	\$0.00	\$0.00
PL Cards	\$0.00	\$0.00
Total	\$0.00	\$0.00 \$121.00
Mach 2	Paratishia	Permatural
	Meacreable	rerpetual
Cash	\$0.00	48
Tokens	\$0.00	\$0.00
PL Cards	\$0.00	\$127.00
Cr Cards	\$0.00	\$0.00
Iotal	\$0.00	\$127.00
Wash 3	Resettable	Perpetual
Oty Sold	0	36
Tokens	\$0.00	\$0.00
Codes PL Carto	\$0.00	\$129.00
Cr Cards	\$0.00	\$0.00
Tota!	\$0.00	\$129.00
Nash 4	Resettable	Perpetual
Rty Sold	0	34
Tokens	\$0.00	\$0.00
Codes Pl. Cardo	\$0.00	\$143.00
Cr Cards	\$0.00	\$0.00
Total	\$0.00	\$143.00
Totals	Resettable	Perpetual
Oty Sold	0	181
Cash Tokens	\$0.00	\$0.00
Codes	\$0.00	\$520.00
PL Cards Cr Cards	\$0.00	\$0.00
Total	\$0.00	\$520.00
overpaid	\$0.00	\$0.00
Last cleared	on MON 06-21-0	4 01:33 P
TR	ANSACTION SUMMA N 06-21-04 01:3	RY 3 P
Transation	Recettable	Permatural
Ann Bill	iveset (abite	r er perus i
\$10 Bill	0	0
\$5 Bill	0	0
\$1 Bill	0	1
\$1 Coin	0	0
Token Coin 1	0	0
Token Coin 2 Tokenotes	0	0
#1 Coupons	0	0
#2 Coupons #3 Coupons	0	0
#4 Coupons	Ö	0
Hopper Cr Cards	0	0
PL Cards Codes	0	0
RECONCI	LIATION OF CURR N 06-21-04 01:3	ENT CRSH 3 P
Bills Denor	ted	*0.00
Coins Deposi	ted \$0.00	40.00
Coins Dispen	sed \$0.00	
Net Coins		\$0.00
Cashier Bala	ince	\$0.00
End of Audit	Report	

ADMIN Settings

Settings	11:46a 🔶
Local Code Size Drive-Off:	1200
Fleet Sales Allow Allow CE Wash Start 1	w Stacking
Enable Auto Start Report slave sales per shift Report PAP sales per shift	Clear Report #
Use Emergency Codes	Shuffle
Show wash bay status on sa	ales screen

• Local Code Size allows you to set the length of code that will be issued at the Master site.

- FLEET SALES may be selected if you are going to allow fleet sales.
- ALLOW STACKING may be selected if you are going to allow stacking.
- DRIVE-OFF It is the amount of time given to reset the wash if the wash never starts after being activated. (Example: someone buys a wash (Activates it)and leaves without entering bay and starting wash)
- GOODWASH is the minium amount of time to define that a wash is good. (Example: A customer activates the wash, enters the bay and starts the wash, but rolls off the treddle). The time entered in the GoodWash category decides if the length of the wash was activated qualifies as a good wash.
- The GoodWash and Drive-off time is entered in 1/10 of a sec. (i.e 50 = 5 seconds)
- The other categories that are not selected should only be selected if it pertains to their wash setup.

ADMIN Ticket Definitions



- This assigns the text (Wash Name) to the Wash Package.
- NO DISCOUNT allows you to select a wash package and NOT give a discount for that wash package.

ADMIN Email Configuration

Reporting Cor	nfig	9:50a	(ok)
Select reports to) send out:		
Sold Used Daily Weekly Monthly Yearly	5 Email Ac	ldress(es)	

• This allows you to email individual Daily, Weekly, Monthly and Yearly reports on what was sold or what was used.

ADMIN Fleet Functions



• This section will allow you to set up a fleet customer, sell that customer a code, initiate postpay invoices, check wash prices and manage fleet codes.

Fleet Customers

Name:			+
Address: [
L			
lephone:			
Fax:			
Email: [1
	12000	100 M	Dia
Fax: Email:			1

- This allows you to enter personal information on the fleet customer.
- From this screen you can delete a fleet customer, print the information and input a new customer.
- Select the "Pricing" box to set pricing for this fleet customer.

Fleet Pricing

Fleet Customer	Info	8:24a 🔶
✓ Postpay	Credit	0 Credit Hold
Program Mask: 1 2 3 4 5 Price Group: Standard A B C Cancel	678 	9 10 11 12
		₩ *

- To setup a fleet account as a postpay account, check the POSTPAY box. Leaving that box blank will automatically setup the account as prepay.
- Then select PROGRAM MASK. PROGRAM MASK is the wash package and it must be selected to assign a wash package to this account. (You can select as many or as little wash packages as you have.)
- "Standard" pricing is the default setting. If you would like to use a price group, select the group letter from the pull down menu.

Sell Codes

Fleet Sales	9:51a 🞯
Customer:	•
Code: 0 Random	Card#: 0
Program Mask: 1 2 3 4 5 6 3	7 8 9 10 11 12
Issue C	ode
Manage Cu:	stomers
Manage (lodes
	■ •

- The customer name **MUST** be displayed in the CUSTOMER window when you are setting a fleet code for a customer.
- The code length will either be a four digit or five digit number depending on the system you are using. You will input the desired number in the CODE box.
- RANDOM will input a random code to be issued.
- The program mask will self-fill since you have already inputted the data in pricing. The program mask is very important because the program mask is part of the code. Example if you input a code of 1234 when the ticket prints it will print *(which signifies a fleet code) 1234 then the customer will add the program mask (wash package as the last number. So *1234(1) will give the customer wash number 1.
- **ISSUE CODE must be selected** after all information is inputted. This button is what puts it into the system.
- MANAGE CUSTOMERS allows you to edit customer information.
- CARD # allows the number of a fleet card to be inputted and used (Hamilton has not initiated this yet).

Manage Codes



- This screen allows you to view a customers' codes.
- PRINT TRANSACTIONS allows you to print a codes invoice.
- PREPAY allows you to add money to a customers account.
- REFUND allows you to refund money.
- EDIT CODE and DELETE CODE allows you to edit codes or delete codes.

Postpay Invoices

Fleet Summary	8:56a 😡
Customers:	
car wash city	
Print All Invoices	Print Selected Customers
	≡ •

• This allows you to select one or more customers and print out their invoice.

Program Pricing

ogram Pricir	ig	9:47a
Wash 1	\$:5	
Wash 2	\$:6	
Wash 3	\$:7	
Wash 4	\$:8	
	\$:0	
	\$:0	
Standard F	Pricing 🖲 1	-6 () 7-12
leet Pricing —		
		Constanting of the
🖲 High 🔘	Low High)	Low Time
Enable Eu	ro Symbol	Hamilton \$
Enable Eu	ro Symbol	Hamilton \$

- By selecting the keyboard at the bottom of the screen it will allow you to input your wash names and wash prices.
- Next section is FLEET PRICING. This allows you to set different price groups (A, B or C) for your fleet codes. You may also use "Standard Pricing" for your fleet pricing.
- HIGH/LOW TIMES allows you to set two different pricings for each fleet group-a high and a low price. You will then be able to set the times that high or low pricing should be used, as well as being able to set when a code is not usable.
- The ENABLE EURO SYMBOL only changes the "\$" sign to the European sign for money.

Hamilton \$

Hamilton Pricing	9:48a 🐟
1:	\$:
2:	\$:
3:	\$:
4:	\$:
Teller ID:	Find Tellers Set Prices
	▲

- FIND TELLERS allows you to find all of your Hamilton Gold Line ACW's (Teller ID=ACW Unit Number).
- GET PRICES allows you to pull the prices and names from each of the Hamilton ACW's.
- You can change the prices from this screen but not the wash names.
- After changing the prices you can "Set Prices" back to the ACW. This is done one at a time!

Manage Codes

leet Summary	9:53a 🧿
Customer:	÷
Oustanding Codes:	
	Print Transactions
	Prepay \$
	Refund \$
	Edit Code

- This screen allows you to view a customers' codes.
- PRINT TRANSACTIONS allows you to print a codes invoice.
- PREPAY allows you to add money to a customers account.
- REFUND allows you to refund money.
- EDIT CODE and DELETE CODE allows you to edit codes or delete codes.





- This will give you the version of the Wash Code program installed.
- This will also state a warning of copyright laws and international treaties.

ADMIN ACW Status



• This will allow the customer to see the status of all of their GL-ACW's.

Wash Code



1-2-3





This allows the customer to select a wash with a discount, without a discount, free or rewash • and issue a code.

\$3.00

1-2-3 Verify



• This allows you to input a code and check its status.

1-2-3 Report

hift Report			9:55	ia 🤅
	FP	D1	Other	
Wash 1	0	1	0	
Wash 2	0	0	0	
Wash 3	0	0	0	
Wash 4	0	0	0	
Grand Total:	\$3.0	0		
Tax 1;	\$ 0.0	0		
Tax 2:	\$ 0.0	0		
1-4	0 5-8		O 9-12	

- This report screen will allow you to see how many washes were sold at full price, discounted price and at free/rewash.
- "FP" is full price, "D1" is discount 1 and "Other" is discount 2 or free.


• This screen allows you to log off from your shift and print your shift report.

APPENDIX A

PDA Flash Card and Battery Installation

- 1. Main power to PDA should not be plugged in
- 2. Lay PDA face down and the remove the 4 screws in the back of it. Note: There is a screw in each corner.
- 3. Then separate the cover from the cradle (By pulling on the cradle and hanging on to the cover)
- 4. Then stand the cradle up with the PDA laying in it.
- 5. Remove modem from top of PDA and lay off to side.
- 6. Lay PDA face down.
- 7. Look for Battery Lock (It is in the center of the back of the PDA)
- 8. Slide switch from "Lock" to "Main"
- 9. Slide cover off.
- 10. Insert main battery into battery compartment. (Battery needs to drop straight in)
- 11. Replace main battery cover.
- 12. Slide Lock switch from "Main" over to "Back Up".
- 13. Turn PDA over and Battery Back Up cover will fall out
- 14. Insert battery (back up) into back up compartment. (Battery must slide under the lip of the opening making sure that the writing on battery is facing up. Battery will not charge if inserted incorrectly.)
- 15. Replace back up battery cover.
- 16. Slide the Lock switch to the "Lock" position. (Make sure you are in the middle because if you are not the PDA will not turn on)
- 17. Plug in main power into outlet.
- 18. Depress "Power" button on the left side of PDA.
- 19. Next screen displays: "Initializing Memory"
- 20. Then screen will display "Starting"
- 21. Next screen displays: "Welcome"
- 22. Tap on screen.
- 23. Next screen displays: "Align Screen" Tap and follow the cross tapping each cross in the

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center of the cross.

- 24. Next screen displays: "Stylus" Read and Tap "Next"
- 25. Next screen displays: "Pop Up Menus" Tap and hold Appointment until; cut, copy, paste and delete screen appears. Tap "Cut"
- 26. Next screen displays: Tap and hold on 11AM Line until cut, copy, paste and delete screen appears. Tap "Paste"
- 27. Tap "Next"
- 28. Next screen displays: "Location" Tap pull down in right corner of location box and scroll till appropriate city appears. (Toledo, Ohio) Note: Not All City's are listed, so you will have to choose a city close to your city and time zone. Also when a city is selected the "Time Zone" automatically changes.
- 29. Tap "Next"
- 30. Next screen displays: "Complete" Tap screen.
- 31. Next screen displays: "Today Screen"
- 32. Insert flash card into top of PDA and press down. Note: Make sure that the arrow in the lower left hand corner is facing you and slides into PDA first.
- 33. Auto run will start.
- 34. Wait till process is complete and tap the "Ok"
- 35. The Today screen will still be showing
- 36. Remove flash card.
- 37. Depress "Reset Button" on back of PDA
- 38. Next screen displays: "Starting"
- 39. Next screen displays: "Clock Setting" Caution: Home Clock Must Be Set Correctly!!
- 40. Tap on keyboard at bottom of screen to change Time, Month/Date/Year
- 41. Tap "Ok"
- 42. You will be prompted to save your settings. Tap "Yes"
- 43. Next screen displays: "Wash Code htp" Tap "Ok"
- 44. Next screen displays: "Starting"
- 45. Wait about 5 seconds
- 46. Next screen displays: "Wash Code Program" 1/2/3 Admin/Setup
- 47. Tap "Setup"

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- 48. Next screen displays: "Password" Tap "Ok"
- 49. Next screen displays: "Wash Code Programs" At the bottom of the screen tap "About" to check the version.
- 50. Tap "Ok"
- 51. Next screen displays: Wash Code Programs"
- 52. Insert Modem back into PDA. Note: Make sure cord runs up the back of the PDA in the center.
- 53. Slide cover back over cradle.
- 54. Replace all 4 screws.
- 55. Program PDA

LIMITED WARRANTY AGREEMENT OF HAMILTON MANUFACTURING CORP.

Hamilton Manufacturing Corp., an Ohio Corporation, ("Seller") warrants to Purchaser that all new equipment shall be free from defects in material and factory workmanship for a period of one (1) year from the original shipping date. Hamilton Manufacturing Corp. further warrants if any part of said new equipment in Seller's sole opinion, requires replacement or repair due to a defect in material or factory workmanship during said period, Seller will repair or replace said new equipment. Purchaser's remedies and the liabilities and obligations of Seller herein shall be limited to repair or replacement of the equipment as Seller may choose, and Seller's obligation to remedy such defects shall not exceed the Purchaser's original cost for the equipment. Purchaser EXPRESSLY AGREES this is the EXCLU-SIVE REMEDY under this warranty. There are no other express or implied warranties which extend beyond the face hereof. All warranty repair service must be performed by either a Factory Trained Service Representative or **HAMILTON MANUFACTURING CORP.**, **1026 Hamilton Drive, Holland, Ohio 43528 PHONE (419) 867-4858 or (800) 837-5561, FAX (419) 867-4867.**

The limited warranty for new equipment is conditioned upon the following:

- 1. The subject equipment has not, in the Seller's sole opinion, been subjected to: accident, abuse, misuse, vandalism, civil disobedience, riots, acts of God, natural disaster, acts of war or terrorism.
- 2. The Seller shall not be liable for any expense incurred by Purchaser incidental to the repair or replacement of equipment and Purchaser shall assume full responsibility for any freight or shipping charges.
- 3. The coverage of this warranty shall not extend to expendable parts.
- 4. Purchaser shall have a warranty registration card on file with Seller prior to any claim in order for warranty protection to apply.
- 5. No warranty coverage is applicable to any equipment used for currency other than that specified at the time of the purchase.
- 6. Seller expressly disclaims any warranty that counterfeit currency will not activate said equipment.
- 7. Seller expressly disclaims any warranty for any losses due to bill manipulation or theft or loss of cash under any circumstances.

Seller further warrants all repair or service work performed by a factory trained representative or Hamilton Manufacturing Corp. for a period of ninety (90) days from the date the repair or service work was performed. Purchaser's remedies and the liabilities and obligations of Seller herein shall be limited to repair or replacement of equipment as Seller may choose, and Seller's obligation to remedy such defects shall not exceed the Purchaser's depreciated value of the equipment. Purchaser EXPRESSLY AGREES this is an EXCLUSIVE REMEDY under this warranty. There are no other express or implied warranties on repair or service work performed by a factory trained representative or Hamilton Manufacturing Corp. which extend beyond the face hereof.

(See next page for additional provisions)

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The limited warranty for repair and service work is conditioned upon the following:

- 1. The subject equipment has not, in the Seller's sole opinion, been subjected to: accident, abuse, misuse, vandalism, civil disobedience, riots, acts of God, natural disaster, acts of war or terrorism.
- 2. The Seller shall not be liable for any expense incurred by Purchaser incidental to the repair or replacement of equipment and Purchaser shall assume full responsibility for any freight or shipping charges.
- 3. The coverage of this warranty shall not extend to expendable parts.
- 4. Purchaser shall have a warranty registration card on file with Seller prior to any claim in order for warranty protection to apply.
- 5. No warranty coverage is applicable to any equipment used for currency other than that specified at the time of the purchase.
- 6. Seller expressly disclaims any warranty that counterfeit currency will not activate said equipment.
- 7. Seller expressly disclaims any warranty for any losses due to bill manipulation or theft or loss of cash under any circumstances.
- 8. No person or entity other than a factory trained representative or Hamilton Manufacturing Corp. has performed or attempted to perform the subject repair or service.

THIS AGREEMENT IS MADE WITH THE EXPRESS UNDERSTANDING THAT THERE ARE NO IMPLIED WARRANTIES THAT THE EQUIPMENT SHALL BE <u>MERCHANTABLE</u>, OR THAT THE GOODS SHALL BE <u>FIT FOR ANY PARTICULAR PURPOSE</u>. PURCHASER HEREBY ACKNOWLEDGES THAT IT IS NOT RELYING ON THE SELLER'S SKILL OR JUDGMENT TO SELECT OR FURNISH EQUIPMENT SUITABLE FOR ANY PARTICULAR PURPOSE AND THAT THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THAT WHICH IS DESCRIBED HEREIN.

The Purchaser agrees that in no event will the Seller be liable for direct, indirect, or consequential damages or for injury resulting from any defective or non-conforming new, repaired or serviced equipment, or for any loss, damage or expense of any kind, including loss of profits, business interruption, loss of business information or other pecuniary loss arising in connection with this Limited Warranty Agreement, or with the use of, or inability to use the subject equipment regardless of Sellers knowledge of the possibility of the same.

Hamilton Manufacturing Corp.

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